

To our Valued Customers,

As previously announced, we will be opening our operation back up on Monday April 6th, 2020. Since we are still very much dealing with the COVID-19 Pandemic, we are only able to open with certain protocols in place to ensure the safety of our staff and customers inclusively. Please kindly read our new protocols so we can transition smoothly and better be able to service you upon opening.

- We will be open MONDAY THROUGH FRIDAY 7AM TO 4PM. CLOSED SATURDAYS.
- Our showroom and offices are closed and locked. We will not be able to service you through our showroom, but kindly call our office for assistance 905-737-4603.
- For customer pick up's please call your order in advance (a min. of 30 mins) prior to pick up. We will prepare your order and one of our shippers will load your vehicle. We ask you remain in your vehicle while you are being loaded.
- For COD customers, we will gladly be able to process Credit Card payments and Interact payments over the phone. You can also email transfer your balance to amy@donialtd.com. We will NOT be accepting cash at this time.
- We will be operating with minimal staff at this time in the office, please bare with us during this time, we will try and get back to all your requests as soon as we possibly can.
- We will continue to be servicing both Ground and Crane deliveries. Please call your order in advance to schedule your appointment.

We thank you for your continued support and understanding. We wish you and yours continued health during this time.

Thank you,

The Maple Roofing Supplies team

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ROOFING SUPPLIES